



John Menzies
General Manager

The Health Roundtable Limited

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30 January 2018

TO: Personal members & Liaison Representatives
SUBJECT: HRT1802 Chief Executive Collaborative Event & AGM Wed 21 March 2018
HRT1802a Executive Clinical Directors Workshop Thurs. 22 March
Venue: The Australian National Maritime Museum, Darling Harbour,
Address: 2 Murray St, Sydney.

The Annual Chief Executive Collaborative and AGM is an exclusive meeting and workshop designed specifically for CEO's and senior executives who are the personal members of The Health Roundtable (HRT). The event is free for two registrants, as it is included as part of your hospital's annual subscription to the HRT.

The theme for 2018 is ***Tomorrow's Issues - Considered Today.***

As the Personal Member representing your organisation, your input is crucial to shape the organisation in the years ahead. I urge you to attend personally, and to bring your HRT Liaison Representative. The key activities are:

Tuesday 20 March from 6.30pm - Pre collaborative dinner: For those arriving on the evening before, we will be hosting a number of informal and small group networking dinners across the city, please indicate if you would like to attend on your registration.

Wednesday 21 March 9am to 4pm - The CEO Collaborative Event.

This commences with the short AGM of the HRT. During the AGM there will be an opportunity for members to: a) join the launch of a refreshed HRT brand and provide direction on the strategic goals and services over the next 3 years, b) review 2017 activities and accounts, and share the key observations, trends and innovations noted throughout the year.

Following the AGM until the lunch break there will be three superb keynote presentations from international visitors – all dealing with health issues of the future and how they can be planned for today.



The first is **Roy Lilley**. Roy is a UK health policy analyst, writer, broadcaster and commentator on the National Health Service and social issues. Twice voted top speaker on NHS topics, he is listed in the Debretts most influential people in healthcare. Roy is the Founder of the Academy of Fabulous NHS Stuff (<https://fabnhsstuff.net>) a repository which has become a social movement and is seen as the change platform for the NHS and Social Care. Roy's presentation will focus on how this ground up approach to innovation is improving the NHS.

The second is Assoc. Prof Dr **Jeanne Huddleston** the founder of Hospital Medicine at the Mayo Clinic, a Harvard-Macy scholar and past President of the Society of Hospital Medicine. Jeanne founded and led the Mayo Clinic 100% Mortality Review System for nearly 12 years. As well as being a specialist physician; Jeanne has an industrial engineering degree, which allowed her to translate a systems engineering and design methodology to solve health care delivery's toughest problems. Amongst many achievements, she embedded systems engineering and reliability principles into the multispecialty and multidisciplinary 100% mortality review system at Mayo Clinic. Over the last year, Jeanne has been engaged to assist many hospitals in the USA and around the world (including Tasmanian hospitals) with their quality improvement initiatives. Jeanne's presentation will focus on the largest safety problems facing hospital's today and the foreseeable future – *acts of omission, not commission*.



The third is Dr **Alex Psirides** from Wellington New Zealand. Alex is an experienced intensivist who is the clinical lead for the NZ Health Quality and Safety Commission's nationwide deteriorating patient program. Alex will focus on how hospitals can successfully detect early deterioration in sick patients and how to address the challenges of getting consistency throughout a nation.

In the post lunch session, **Roy Lilley** will conduct a 2½ hour workshop on what CEO's can do today to address health problems of the future and will show what can be achieved with two or three of the proposed new HRT 2035 stretch goals.

There is no registration cost for the CEO Collaborative & AGM and /or pre meeting dinner but you need to register **by 5 March 2018** to let us know who is attending. [Click here to register.](#)

Thursday 22 March is the optional Chief Executive / Clinical Directors Workshop - *Moving beyond mortality review*: This will be a whole day workshop run by Dr Jeanne Huddleston. The workshop is for CEOs, Medical Directors, Divisional and Departmental Directors, Directors of Nursing and Directors of Quality Improvement.

The workshop will cover lessons learned from the international implementation of a Mayo Clinic developed safety learning system. Not only was this system applied to learning from every death, but also to learn from the living. Using a real-time audience response system, participants will:

- 1) identify opportunities for improvement in care delivered to simulated patient journeys;
- 2) quantify barriers to implementing a reliable learning system; and
- 3) prioritise opportunities for improvement. You will walk away with actionable insights on effective service improvement.

Participants are encouraged to bring a challenging patient safety process issue (something that they have tried to fix, but continues to be an issue anyway – or something new that they are struggling with because it has so many different facets). Table work will be tailored to fit participants' needs. Ideally a small team from each hospital should attend. Throughout the workshop, Jeanne will use participants' and other actual Australian hospital issues and data to explain how the methodology can be applied locally. At the end of the workshop, participants will be able to:

1. Implement a learning system that embodies principles of high reliability — specifically, deference to expertise;
2. Move beyond the medical model of peer review to a process of inter-professional learning that leads to actionable information and change; and
3. Define the largest safety problems facing health care today: acts of omission, not commission

Registration for this workshop is essential (limited to 60 participants). Cost \$895 + GST [Register here](#)
For questions please contact Kate Tynan 0417 481 661 or kate.tynan@healthroundtable.org

Dr John Menzies

About The Personal Member

The Health Roundtable is a membership collaborative organisation consisting of Organisational Members and Personal Members. The 'Personal Member' term was developed in 2006 when the number of members grew too large for every CEO to be on the Board of Directors. Personal Members have the only voting rights to select the governing Board of Directors and to change the Constitution of the organisation.

The Health Roundtable Constitution states:

A Personal Member is a senior executive of an Organisational Member which the Directors have resolved to admit as a Personal Member of the Company.

When applying for membership of the Company, each Organisational Member must nominate a senior executive of the Entity for consideration by the Directors for admission as a Personal Member of the Company. An Organisational Member may notify the Company at any time following the admission of the nominated Personal Member that the Organisational Member wishes to change their nominee. If the Directors agree to the proposed change of nominee, the new nominee will replace the Personal Member when the Directors admit the new nominee as a replacement Personal Member.

A Personal Member ceases to be a Member if their nominating Organisational Member ceases to be a Member if he or she is no longer employed as a senior executive of the Organisation.

Tuesday 20 March 2018 Chief Executive Collaborative & AGM Member Dinner	
6.30 pm	Informal and small group networking dinners in the Sydney CBD
Wednesday 21 March 2018 Chief Executive Collaborative & AGM HRT1802 The Australian National Maritime Museum, Sydney	
8.00 – 8.45 am	<i>Board of Directors Meeting</i>
8.00 – 9.00	<i>Arrival Tea & Coffee for main meeting and AGM</i>
9.00 – 9.05	Welcome and Overview of the whole days activity - John Menzies
9.05 – 10.00	<p>Welcome and opening of AGM meeting by President – Board of Directors –Andrew Way</p> <ul style="list-style-type: none"> • Opening remarks - Andrew Way • Recognition of Health Roundtable Sponsors • Review of 2017 activities – by HRT General Manager John Menzies • Formalities of AGM – Andrew Way <ul style="list-style-type: none"> ○ Consideration of Annual Financial Statements ○ Election of Directors ○ Changes to the HRT Constitution ○ Other acknowledgments • Launch of new HRT, future member initiatives, changes and support for 2018. Duane Attree – CEO Chappell Dean <p>Closure of AGM and invitation to morning tea – John Menzies</p>
10.00 – 10.30	<i>Morning Tea</i>
10.30 - 11.15	Presentation – Roy Lilly
11.15 – 12.00	Presentation - Jeanne Huddleston
12.00 – 12.45	Presentation - Alex Psirides
12.45 -- 1.30	<i>Lunch</i>
1.30 - 2.45	Roy Lilly Workshop - Towards 2035
3.45 -4.00	<i>Meeting Closes</i>
4.00- 5.00	<i>Board of Directors' Meeting (with 2018 elected Board)</i>
Thursday 22 March 2018 Optional Clinical Directors Workshop HRT1802a The Australian National Maritime Museum, Sydney	
8.30 – 9.00	<i>Arrival Tea & Coffee</i>
9.00 -10.30	Workshop session 1. Jeanne Huddleston Identification of opportunities for improvement in patient care in simulated patient journeys.
10.30 – 11.00	<i>Morning Tea</i>
11.00 – 12.30	Workshop session 2. Jeanne Huddleston Quantifying barriers to implementing a reliable learning system.
12:30 – 1:15	<i>Lunch</i>
1.15 - 3.00	Workshop session 3. Jeanne Huddleston Further work on implementing reliable learning systems and prioritising opportunities for improvement.
3.00 – 3.20	<i>Afternoon Tea</i>
3.20 – 4.30	Workshop session 4. Jeanne Huddleston Continued work on individual hospital priorities.
4.30 pm	<i>Close of workshop</i>

DELEGATE REGISTRATION DETAILS

PLEASE USE OUR WEBSITE TO REGISTER, AT WWW.HEALTHROUNDTABLE.ORG

CHIEF EXECUTIVE COLLABORATIVE AND AGM WED 21 MARCH

+ OPTIONAL INFORMAL SMALL GROUP NETWORKING DINNERS TUES 20 MARCH 6.30 PM

CLICK ON “ATTEND EVENT – MEETING REGISTRATION” – THEN FIND MEETING CODE **HRT1802**

EXECUTIVE CLINICAL DIRECTOR FORUM THURS 22ND MARCH

CLICK ON “ATTEND EVENT – MEETING REGISTRATION” – THEN FIND MEETING CODE **HRT1802A**

The screenshot shows the Roundtable website interface. At the top, there is a navigation menu with 'Attend Event' highlighted. A blue arrow labeled '1' points to this menu item. Below the navigation, the breadcrumb trail reads 'You are here: Attend Event » Upcoming Meetings'. The main content area is titled 'Attend Event' and has a sub-navigation bar with 'Upcoming Meetings' selected. Below this, there is a section for 'Upcoming Roundtables' with a list of events. A blue arrow labeled '2' points to the event 'Chief Executive Collaborative Event 21 March 2018'.

Month	Date	Event Name	Meeting Code	Location
FEB	06	VICTORIA ONLY - WIES Code-Check Webinars	HRTWIESFEB18	Online Webinar, ...
MAR	07	Financial Improvement Group 7 & 8 March 2018	HRT1801	Rydges South Bank Brisbane, 9 Glenelg Street, South Brisbane, QLD, Australia
MAR	14	Paediatric Improvement Group 14 & 15 March 2018	HRT1804	Rydges South Bank Brisbane, 9 Glenelg Street, South Brisbane, QLD, Australia
MAR	21	Chief Executive Collaborative Event 21 March 2018	HRT1802	Australian National Maritime Museum, 2 Murray Street, Darling Harbour Sydney, NSW, Australia
MAR	22	Executive Clinical Directors Workshop 22 March 2018	HRT1802a	Australian National Maritime Museum, 2 Murray Street, Darling Harbour Sydney, NSW, Australia

Accommodation & Flight Arrangements

Delegates are responsible for making their own accommodation and travel/flight arrangements

Accommodation

Ibis Sydney Darling Harbour

70 Murray Street Darling Harbour Pyrmont 2009
Sydney Australia

Novotel Sydney on Darling Harbour

70-100 Murray St Pyrmont, NSW 2009

Sofitel Sydney Darling Harbour

12 Darling Drive 2000 Sydney

The Darling (The Star)

80 Pyrmont Street, Pyrmont NSW 2009 Australia

Oaks Goldsbrough Apartments

243 Pyrmont Street, Darling Harbour NSW 2009

Parkroyal Darling Harbour

150 Day Street, Sydney NSW 2000, Australia

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