

Improving Patient Care & Experience through Targeted & Structured Communication



Calvary Public Hospital Bruce, ACT

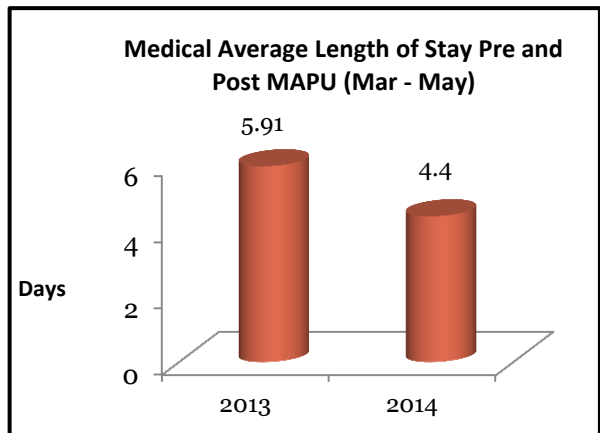
Problems: Existing medical model of care (MoC) was one-dimensional, ALOS was above national benchmark, options for less acute short stay admissions were minimal and structured daily interdisciplinary bedside rounding did not occur.

Solution:

- Implement daily (and mandatory) structured interdisciplinary patient-centred, planning and intervention rounds at the bedside (using the SIBR communication model).
- Development of an innovative, structured, repeatable and low fidelity Simulation Program for staff participating in interdisciplinary bedside rounding

Results:

- ALOS decreased by 1.51 days (25.5% decrease on baseline ALOS)
- Reduced Clinical Incident Reporting to 8% (base rate 18%)
- Readmission rate of 0.04% for patients who participated in interdisciplinary bedside rounds



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