

Integrated care

Developing a shared understanding: Current and future state

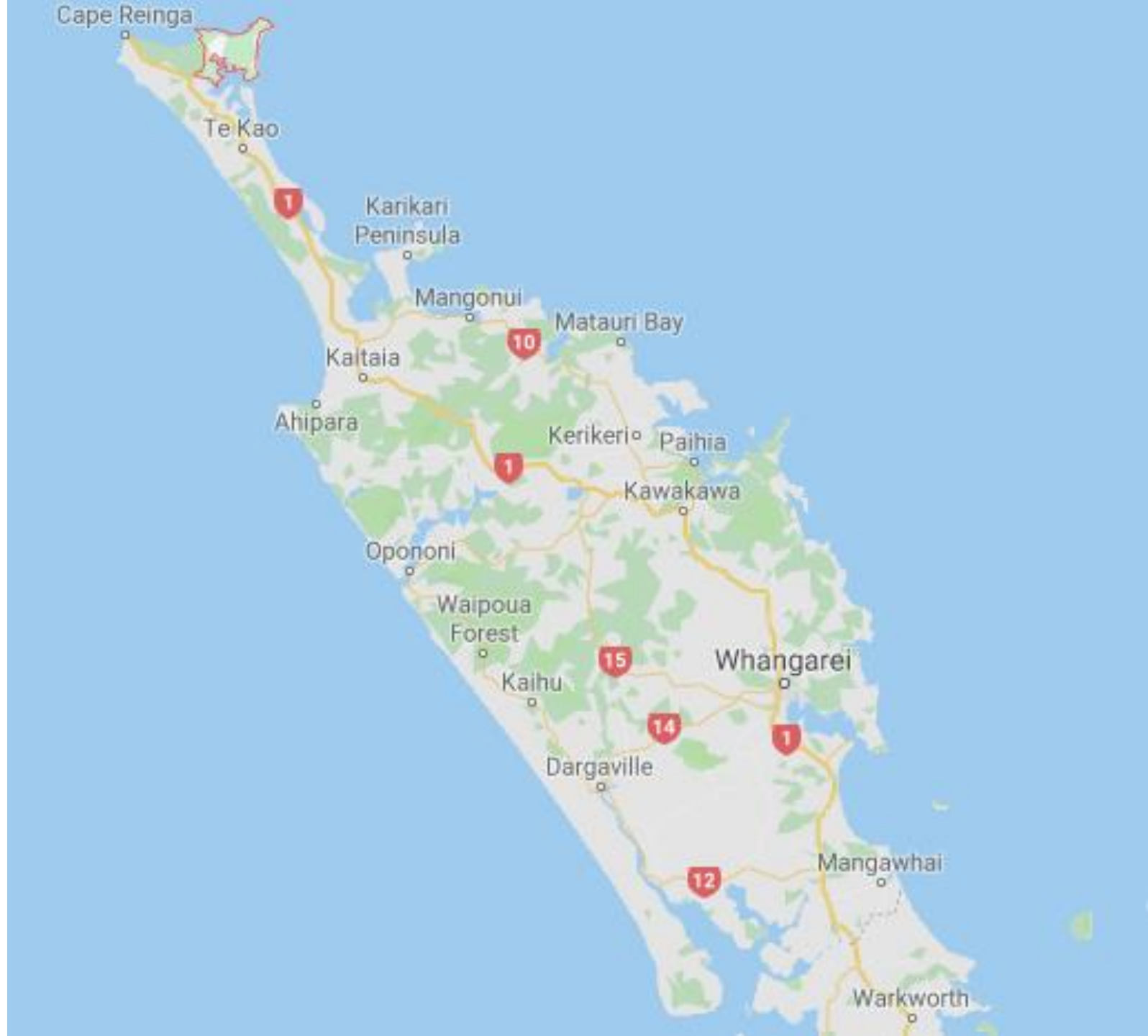
Community/consumer/patient: person centred services

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Mahitahi Hauora PHE

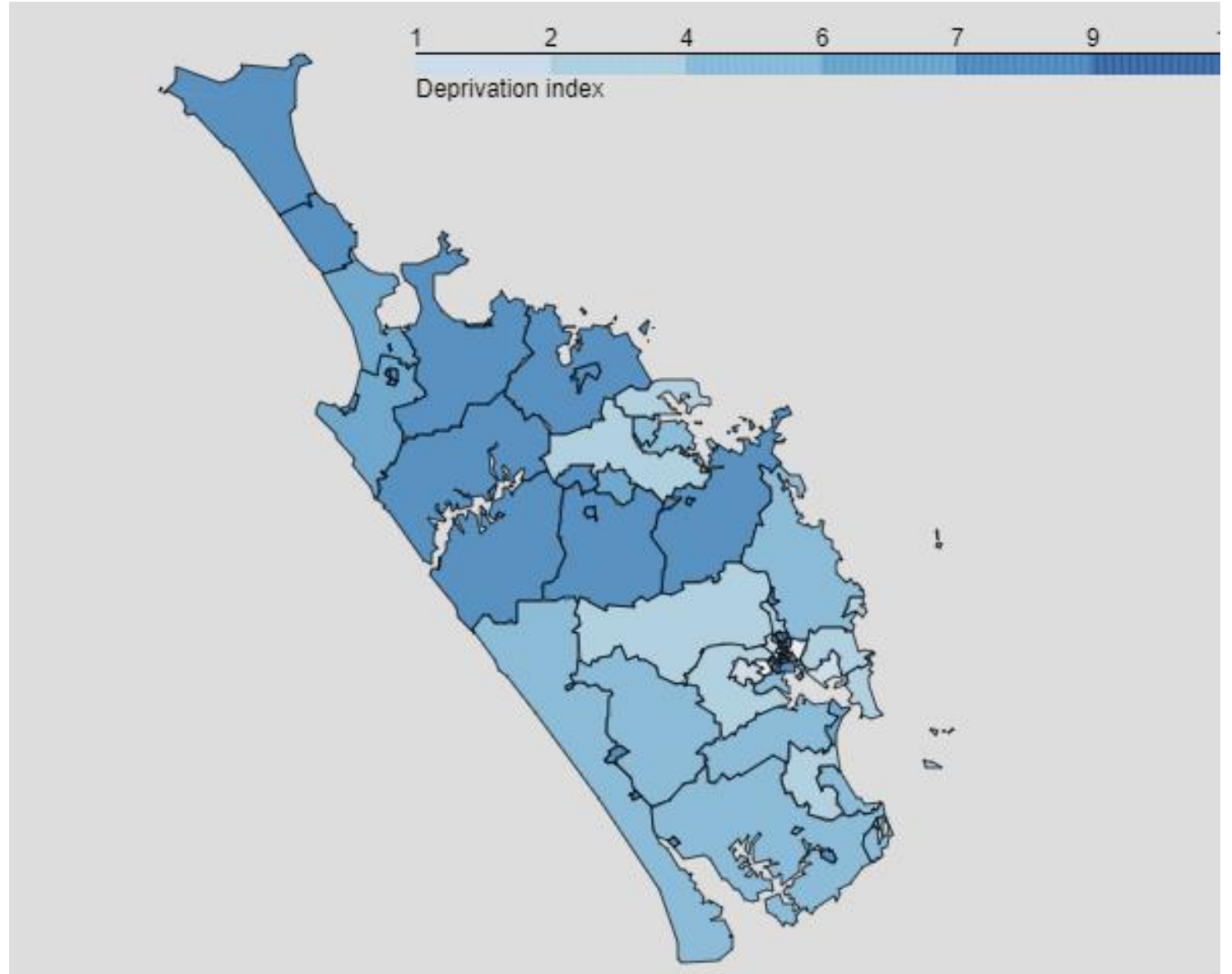


Te Tai Tokerau

- Total pop 175k
 - Whangarei pop 90000
 - Mid-far North pop 63200
 - Kaipara pop 22500
- 34% Maori
- High 0-14 and 65 + age groups – total pop
- 34% of 0-14 yrs of age Maori
- 7% 65+ Maori
- 20% population growth since 1996, 65+ have seen the greatest % growth



- 47% of area units in Northland are classified as the most highly deprived (NZ Dep index 9-10)
- Within both rural and urban areas
- Median income \$47k (\$64k)
- 25% of Northlanders earn <30k – below the poverty line (19%)



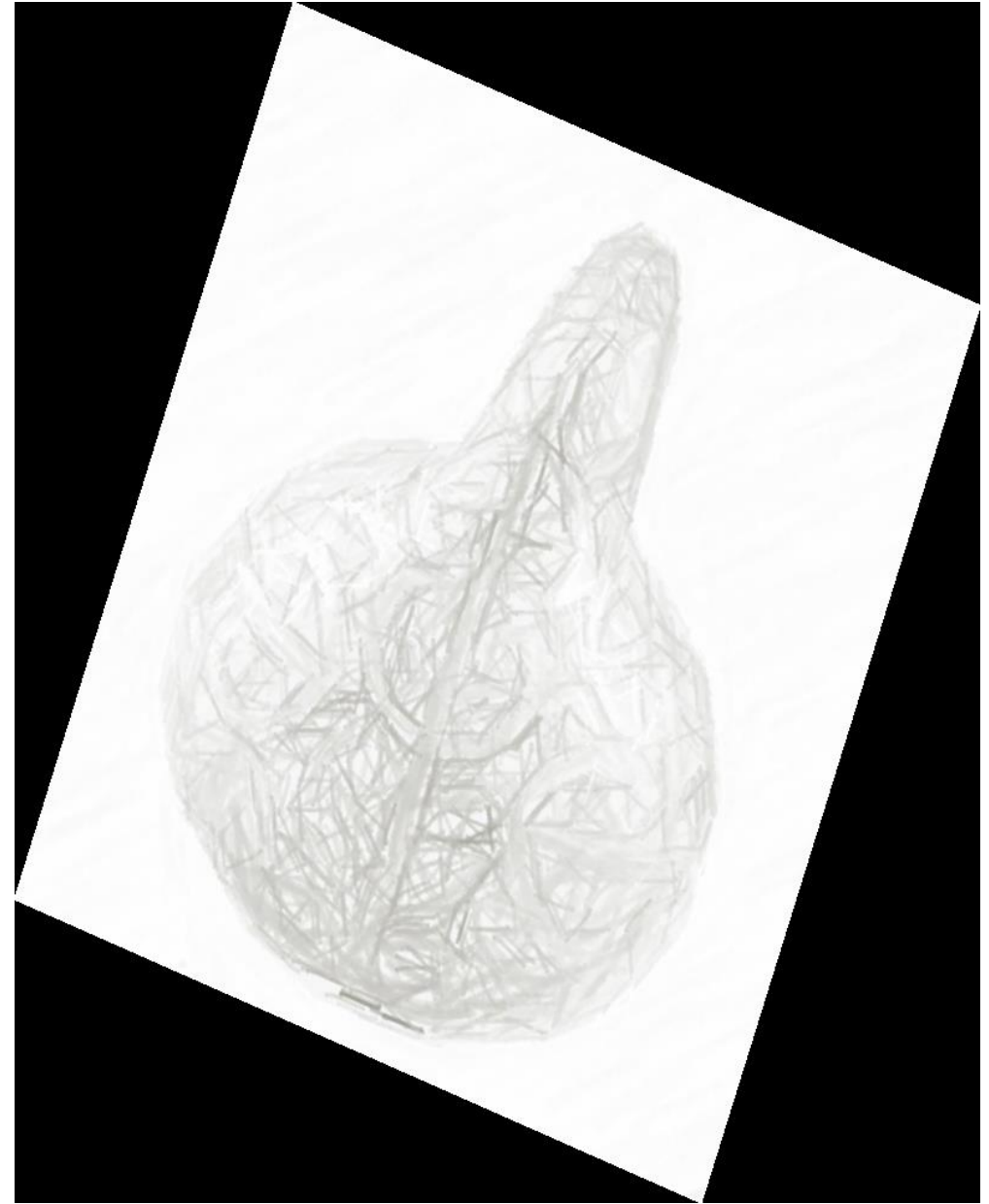


What matters to whānau: Phase 1

The aim of the project is to:

- (i) gain and gather insights on what matters to whānau around health and wellbeing;
- (ii) increase the knowledge of whānau and community about primary healthcare programmes; and
- (iii) influence and direct the way forward for primary healthcare in these communities.

taha



The following, te mauri o te mahi (the essence of the work), embodies all the insights and kōrero shared.

- **Tahā Aroha:**
- *‘Unconditional acceptance seen through the footprints of our actions’*
- **Tahā Whānau:**
- *‘An active contributor to a purposeful life’*
- **Tahā Tikanga/Values:**
- *‘Foundation of knowing we are doing the right thing’*
- **Tahā Whakapapa/Identity:**
- *‘A place to stand to be strong in the decisions we make’*
- **Tahā Whānaungatanga/Relationships:**
- *‘Quality of time’*



What matters to whanau: Phase 2
Growing the korero into action

WMTW vision

To establish ongoing equitable assurance through whānau engagement that will shape and direct the planning and delivery of services across primary care with the potential to influence other public sectors.

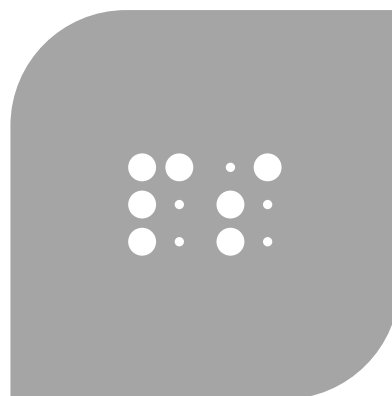
And our role to align with Mahitahi Hauora:

Our role is to empower whānau & communities, collaborate, equity and wellbeing for all and enjoy self-determination and sustainability.

Action



HAPU MAMA PACKAGES
OF CARE



KAIKOHE A COMMUNITY
OF CARE 24/7



NHH PATIENT EXPERIENCE
SURVEY CO-DESIGN

Impact.
What more needs to be done.

