

Acute Flow Project – Frailty

Tauranga Hospital, Bay of Plenty DHB

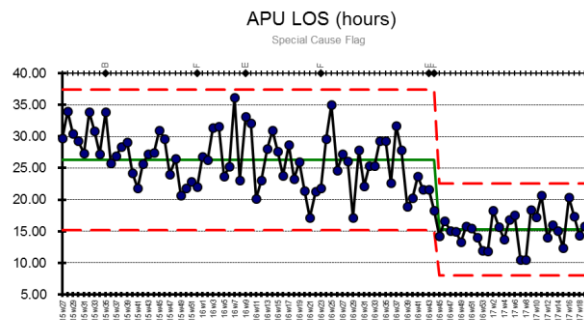
Problems: High occupancy rates during Winter with frequently opened day stay to manage overnight occupancy, inability to identify frail elderly cohort and Allied Health teams working in silos.

Solution: A multi-faceted solution was implemented:

- Frailty screen for all patients over 75
- Allied/specialist nursing assessment teams moved to the front of the patient journey and development of dedicated transdisciplinary team and process.
- Aim of all >75 yrs out of APU before 4pm and APU 40% bed free at 8am
- Beds replaced by lazyboys – dressed is best, ambulatory model
- Nurse within 15 mins, Dr within 1 hour, Senior doctor within 4 hours
- Early senior assessment – SMO on floor 8-4 weekdays

Results:

- 42% reduction in APU LOS from 27 to 15 hrs
- Since October 2016 3000+ bed days saved, 14% more patients going home <24 hours
- A fully formed transdisciplinary team operational in ED/APU and medical wards



Presenter Information: Emma Green,
emma.green@bopdhb.govt.nz, +64 21 2479703

