

Daily Safety Briefing

West Moreton Hospital

Problems: Communication was siloed and a lack of clarity around accountability for the detection, prediction and management of safety and quality risks were a barrier to patient safety.

Solution: A Daily Safety Briefing (adopted from the Cincinnati Children's Hospital and based on high risk but high reliability industries such as aviation and nuclear energy) was adopted. The Daily Safety Briefing is led by an Executive and is part of a three tier risk identification and management structure. It requires 20 minutes daily for a tightly structured briefing that includes:

- Look back – unpredicted events
- Current State – risks and issues allocated green, yellow, or red
- Look ahead 24/48hrs – highlight the predicted future state and follow-up

Results: Provides a valuable platform for visibility of issues across the organisation, establishes distinct accountability and allows for quicker responses to avert serious events.

The Daily Safety Briefing is part of a three tier risk identification and management structure



