



Innovating with Business Intelligence

Bendigo Health
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HRT 1602 Financial Performance Improvement Group
3-4 March 2016
Sydney



Key Problem

- Access and utilisation of costing data
- Data is not currently reviewed, analysed or utilised beyond the clinical costing team
- There is an unmet demand for costing reports and benchmarking data within the organisation
- Executive, Business Directors and Business Managers routinely use finance and activity data in business planning, monitoring and efficiency improvements
- Significant gap with clinical costing data not available for these purposes

Aim of this innovation



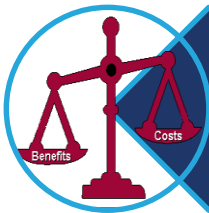
Timely cost data to the business



Deliver within existing Business Intelligence technologies



Educate and raise awareness of costing methodology



Review and use of clinical costing data

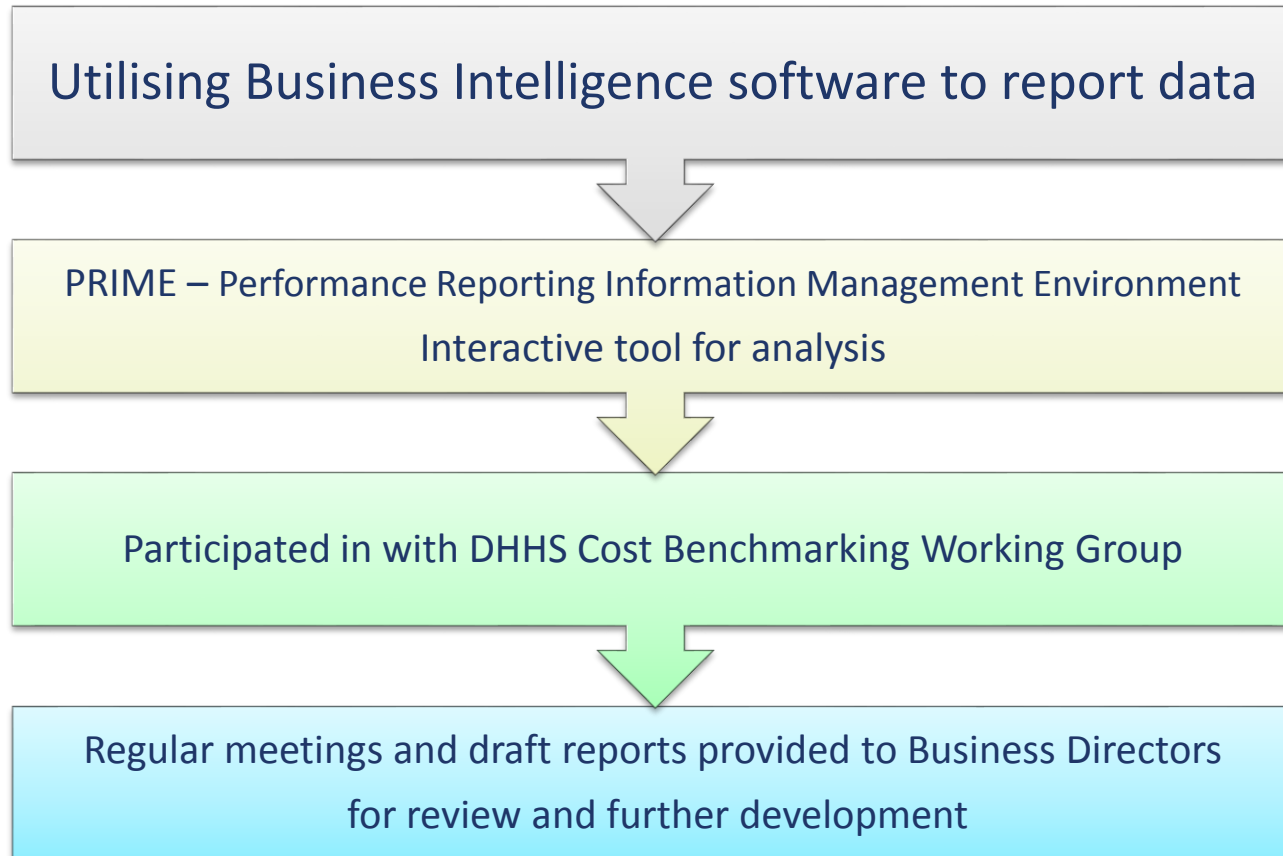
Baseline Data

- Leverage yearly submission to Victorian Cost Data Collection (VCDC)
- Plan to incorporate costing data into PRIME, Bendigo Health's data warehouse and business intelligence solution



- Participate in Victorian Department of Health and Human Services Cost Benchmarking Working Group to test a pilot reporting tool

Key Changes Implemented



Outcomes so far

- Predominantly planning and pre-implementation tasks completed to date
- Implementation over the next six months
- New Bendigo hospital due to open in January 2017
- Competing demands on Business Directors time
- Data is now routine stored on a central database, including VCDC benchmark data
- Initially starting with total costs, although cost bucket data is available
- Plan to incorporate notional revenue model into the reports

Lessons Learnt

- Essential to provide timely reports to the business
 - Engagement of business with the yearly process
 - Improve the credibility of costing data and confidence around costing methodology as applied specifically to BH cost centres
 - Significant amount of work planned ahead
 - We need to move to using the data to identify, compare and analyse for business opportunities and efficiencies
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