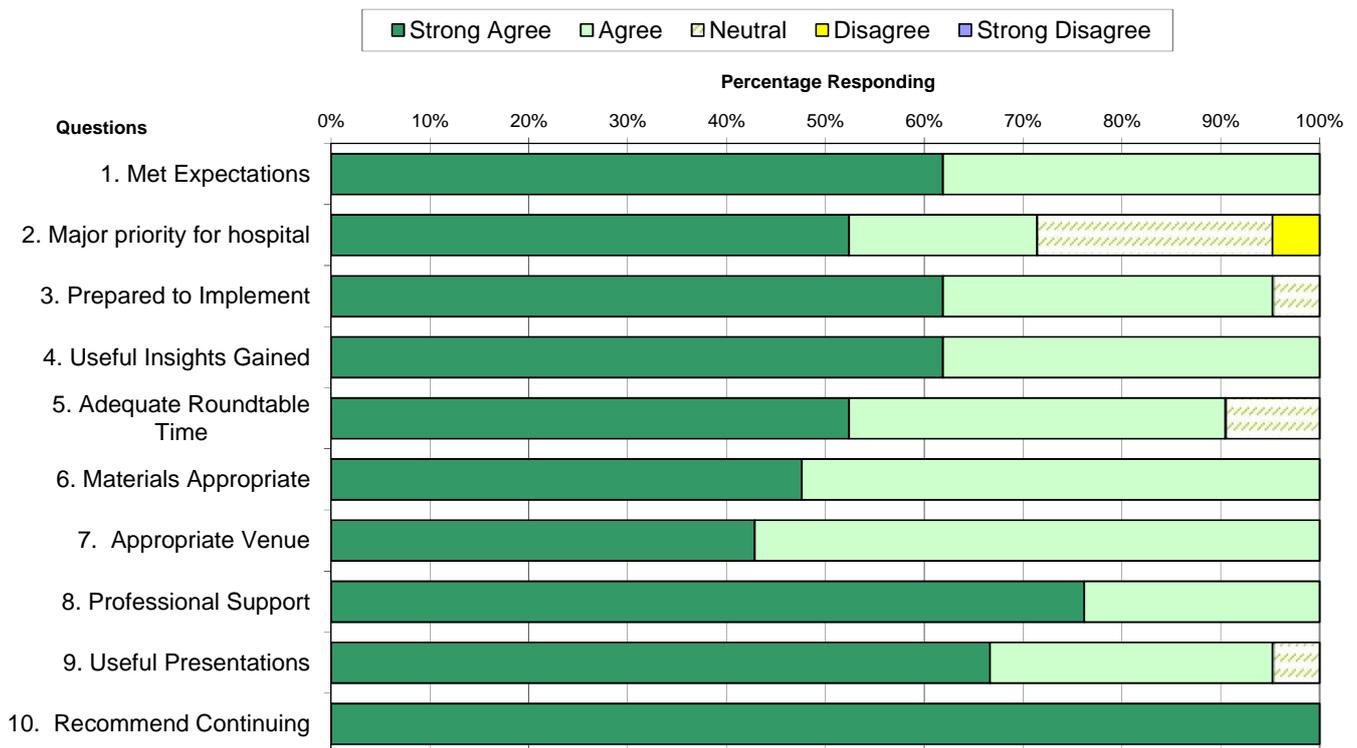


END OF LIFE CARE GROUP MEETING EVALUATION (HRT1310)

Improving Access to Appropriate Care – Sydney 20-21 June

Following a very successful Roundtable meeting in 2012, we established an ongoing improvement group for end of life care in 2013. The focus of this year’s meeting was to improve access to appropriate care. Peter Saul, an intensivist from Hunter New England, and Jennifer Hill, from the Australian Commission on Safety and Quality, provided insights as guest speakers to the group. Evaluations from the participants were very positive, with 100% agreeing that the meeting met or exceeded their expectations, that they gained useful insights, and found the meeting papers appropriate. All recommended that the group continue. The only negative in the evaluations is that only 70% agreed that improving end of life care was a major priority for their organisations as a whole, which indicates that more work needs to be done to raise the profile of these services in their organisations.

HRT1310 End of Life Care Group Evaluation - 21 Respondents



Key Statements	Rating	Comment
1. This meeting met or exceeded my expectations	4.6	<ul style="list-style-type: none"> • Very heart-warming to see so many people in one place who are passionate about end of life care. And to realise that for such a small service we are doing well with direction and achievement. Also to realise that many of the other services are facing the same problems as we are. • We have been able to develop a forward plan for improving our service. Also gained other insights. • This has been an excellent overall meeting. • The meeting provided excellent insights into work that our LHA could undertake to improve end of life care. • Need more data including definitions

2. Improving end of life care is a major priority for our health service	4.2	<ul style="list-style-type: none"> • Very high on our agenda at this time • Yes – on strategic plan • Yes for palliative care and those who attended – but not for all specialties not on our strategic plan • No organisation wide group, EOL issues group or integrated service • But need to develop pathways for penetration • Hopefully the follow-up from this meeting will inform the priority
3. I feel prepared to implement at least one of the ideas discussed at the Roundtable	4.6	<ul style="list-style-type: none"> • I have taken away and implemented so many ideas from the last 2 year • Yes, we will be able to do this • Work with other 4 people from my organisation • Helped focus ideas • Need to get some key decision makers to come as part of the team in EOL care
4. Other participating health services provided useful insights and advice during the meeting	4.6	<ul style="list-style-type: none"> • Very liberal with sharing of ideas and resources • Great to share and network • Very useful discussions
5. The session provided adequate time to discuss key ideas and plans	4.4	<ul style="list-style-type: none"> • With some issues, more time was required.
6. The meeting papers are (will be) useful to me	4.5	
7. The venue and location were appropriate for this meeting	4.4	<ul style="list-style-type: none"> • Location could have been better. Rooms need refurbishment. • Free wifi preferred
8. The Health Roundtable staff provided professional help and support for this meeting	4.8	
8. The guest speakers provided useful insights	4.6	
10. I recommend that our organisation continue participating in the End of Life Care Group	5.0	<ul style="list-style-type: none"> • I have taken away and implemented so many ideas from the last 2 years that membership and attending being ongoing is essential to TCH. • Provides great networking, good ideas and sharing of ideas.

General suggestions on how to improve the next meeting:

- The two groups during the 2nd day session was difficult in the same room. The noises/voices from the second group were distracting
- Thank you!
- I greatly appreciated the opportunity to meet with our team and staff of differing professional backgrounds from other health services
- View of consumers – what do they want?
- Fantastic facilitators! Loved the constant reinforced learning reflections
- Thank you for the opportunity to attend and hear the wisdom of the group