

Medical Engagement in Integrated Coding Project

Rockingham Hospital

Problem: Need to build understanding and trust in a regional integrated health system, need to ensure inpatient unit fully meeting purchased WAU targets and that the complexity of patient group is correctly represented.

Solution: The solution involved a multi-year improvement process that included:

- Significant change management process consequent on building a new inpatient unit, integrating mental and general health services and revising the governance structure. Also commenced 'partnership' between Mental Health & business/finance
- Undertook integrated coding project with: monthly meetings b/w lead Consultant, lead coder and Clinical analyst, coders review notes/discharge summaries and identify issues, lead consultant forwards to treating Consultant for review and any changes and Coding is now incorporated into Registrar orientation program

Results:

- RSI has decreased from 119% to 80%
- Gaps between WAUs purchased and delivered has decreased



