



QLD Taking Healthcare Home
Forum and Outcomes Paper

Wednesday 6th September 2017

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Taking Healthcare Home Forum: Overview of findings and recommendations

Dr Gregory Merlo (Health Economist, AusHSI)

Dr Katie Page (Psychologist and Senior Research Fellow, AusHSI)

Robin Blythe (Research Fellow, AusHSI)

July 2017

AusHSI

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HEALTH SERVICES INNOVATION

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Baxter's support of the THH forum

Baxter plays a large role in the provision products & services for both acute and chronic home based care in Australia;

- Manufacture of compounded medications
- Manufacture and supply of parenteral nutrition
- Home based renal replacement therapy (both PD and HD)

Baxter was the exclusive sponsor of the event but remained a 'silent partner' in terms of the content and discussion.

Where possible our market access and health economic team look to partner with health services and governments to develop evidence for the expansion of home based care.

We have created a number of resources already and have several more in development – HITH Cost calculator, HPN cost comparison, PD ABF calculator.

Australia's Healthcare Environment

Healthcare providers and funders face a number of competing pressures;

- Increasing demand for health services
- Non-increasing health budgets
- Focus on efficiency and eliminating wasteful spending
- Focus on elimination of sentinel event and avoidable complications
- Consumer-partnered-health

Home based care can help with every one of these pressures, so why is the utilisation not increasing as much as we would expect?

This is the context for the Taking Healthcare Home forum discussion and outcomes paper ...

QLD - Taking Healthcare Home Forum



The Taking Healthcare Home Forum was held at the AusHSI based on the campus of QUT on the 14th February, 2017.

The goal of the forum was to explore the key public health policy issues around promoting and providing services in the home that are traditionally provided in hospital for both acute and chronic conditions

The forum was designed to identify the key factors that were impeding healthcare in the home services, and then to discuss how to improve the quality and uptake of home healthcare.

World Cafe



80 participants

10 table (2 blocks)

5 Issues

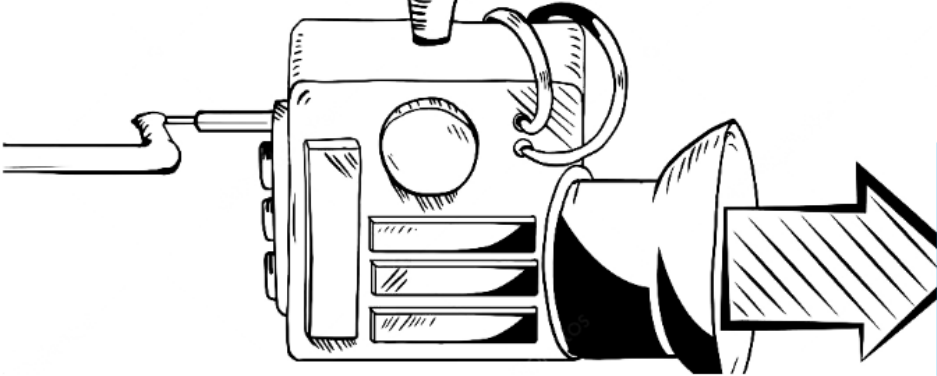


10 mobile facilitators

15 minutes per issue per table

The Taking Healthcare Home Forum and Outcomes Paper

ABOUT A YEAR AGO



TODAY



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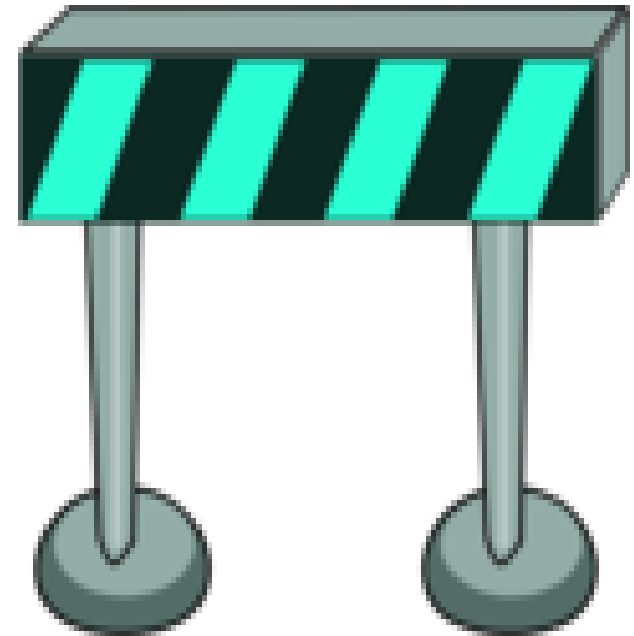
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THH Outcomes paper – Barriers

5 primary barriers were identified

1. Financial incentives and funding
2. Patient and staff awareness
3. Attitudes and culture of Health Care Professionals
4. Technology and telemedicine
5. Needs of patients and carers



Where to from here ?

For each of these issues AusHSI have identified key themes and then linked recommendations to each theme. Baxter will be supporting research initiatives aligned with the barriers identified in the paper.

Engaging with Policy Makers and clinicians like yourselves to share experience across services and to refine the actions for individual therapies.

We hope to be able to collaborate with the HRT as an established and respected data source and a group that is already working towards addressing some of these barriers

Prof. Nick Graves final comment was relevant ...

We still don't have solid evidence of the value of healthcare in the home including costs and patient outcomes – we need to establish that this is a high value service before further investment to address the issues.

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Thank You

Financial incentives and funding

Recommendations

Because ABF fails to cover costs of governance/innovation...one pot of money & let us innovate... that will lead to better services

KPI for acute hospitals

Patient financial package, they decide what to spend it on

Reliable data on actual costs

Patient data about value of service/QoL outcomes

Patient and staff awareness

Recommendations

Part of hospital orientation

Include in University training

Positive message to patients from clinicians

Get Acute care and PHN on the same message

Attitudes and culture of Health Care Professionals



Recommendations

change (unhelpful) perceptions that
"being in hospital is good"
"costs shifted onto patients"
"competition for existing services"

GPs more involved

Career pathway for nursing professionals 'Home Service Specialists'

Standardise protocols & reduce paperwork (costly)

Recommendations

Increase use of existing technology

Enhance patient's ownership of health records
(integrated, paperless electronic systems)

Use decision-support systems for patients on admission

Schedule regular training for new and existing technology

Needs of patients and carers

Recommendations

coordinate services by
providing case managers
emphasise role of GPs and pharmacists

consider needs of carers by
provide 24/7 telephone assistance
respite services
acknowledge/address financial burden