

# Improving Quality of Clinically collected Pathology

## PathWest Laboratory Medicine, WA Health

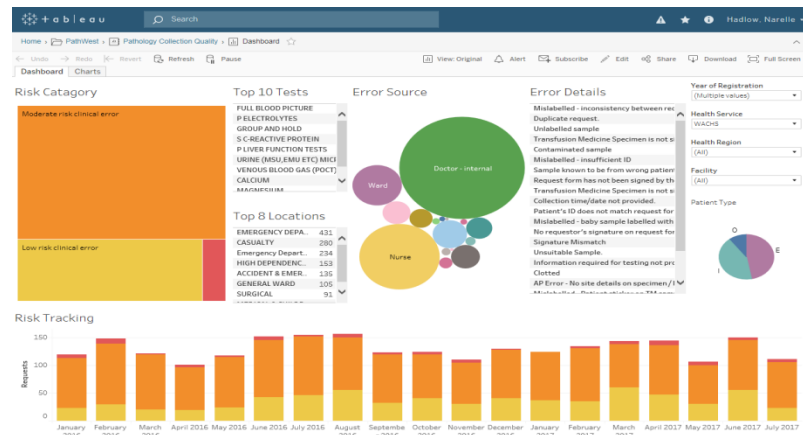
**Problems:** Incident monitoring and reporting was not user friendly – only two hospitals were genuinely reviewing data. Additionally trends of pathology errors were not tracked and it was not easy to create customised reports.

**Solution:** Developed Tableau Format that:

- Allocated each errors as Clinical or Laboratory generated
- Allocated risk – High, Medium, low Tableau report generated – “real time” versus KIMMS – quarterly reports
- Displayed Risk level as colour coded

**Results:**

- Test Tableau report format being trialled at one large tertiary centre
- All Quality officers request access
- Plan on linking data with hospital data re staffing levels, in-hospital incidents, hospital activity



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