



MEDICATION MANAGEMENT FRAMEWORK

Sunshine Coast Hospital and Health Service (SCHHS)

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HRT 1610 Medication Improvement Group

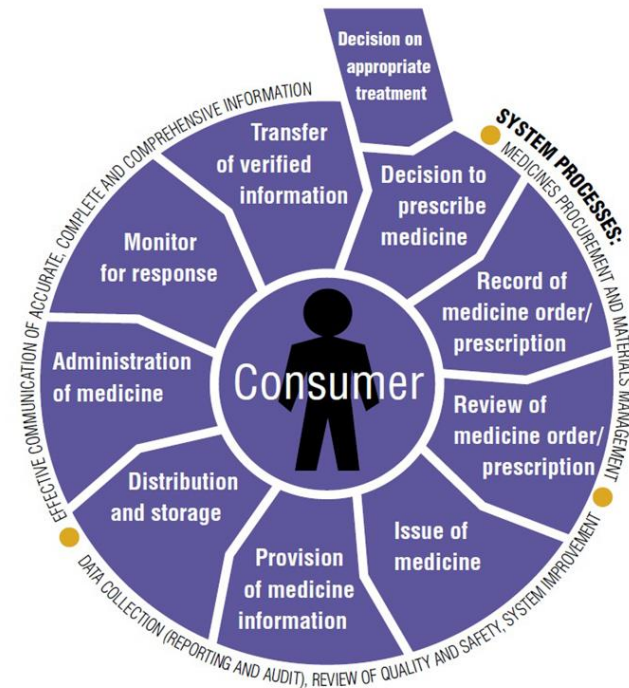
16 -17th of June

Melbourne



Key Problem

- Absence of a formal governance structure and systems to guide activity undertaken with regard to Medication Management across the SCHHS.
- Disconnected communication regarding Medication Safety information within the SCHHS and in particular to the level of organisation appropriate to the risk.



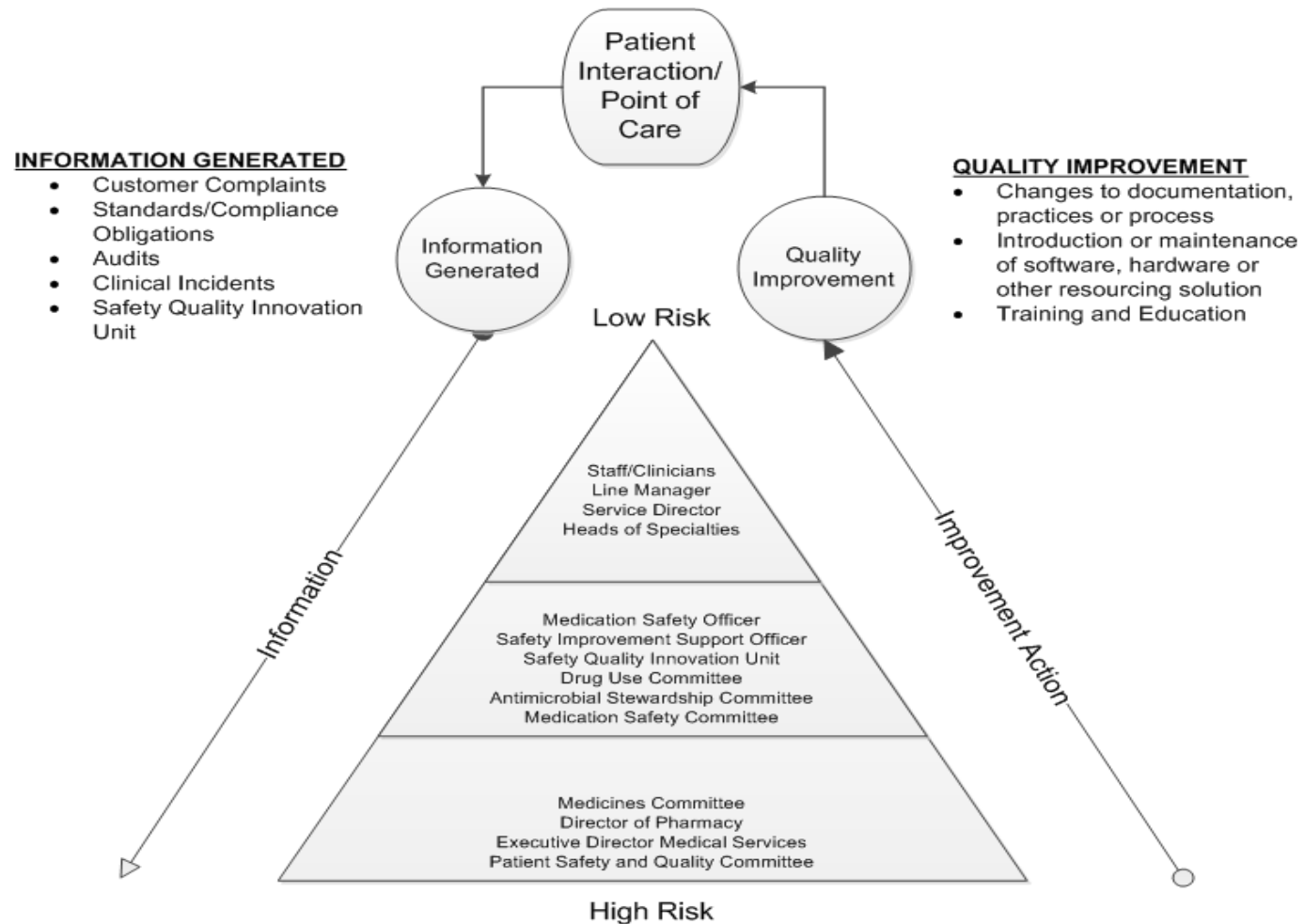
Aim of this innovation

- To create a governance structure and Medication Management Framework which ensures safety and quality of Medication Management at the SCHHS.
- To maximise the benefits of Medication Safety quality improvement initiatives to patients.
- To meet mandatory obligations under *the Health (Drugs and Poisons) Regulation 1996 (Qld)* and accreditation requirements against the National Safety and Quality Health Service Standards (NSQHSS) in particular Standard 4 : Medication Safety.

Baseline Data

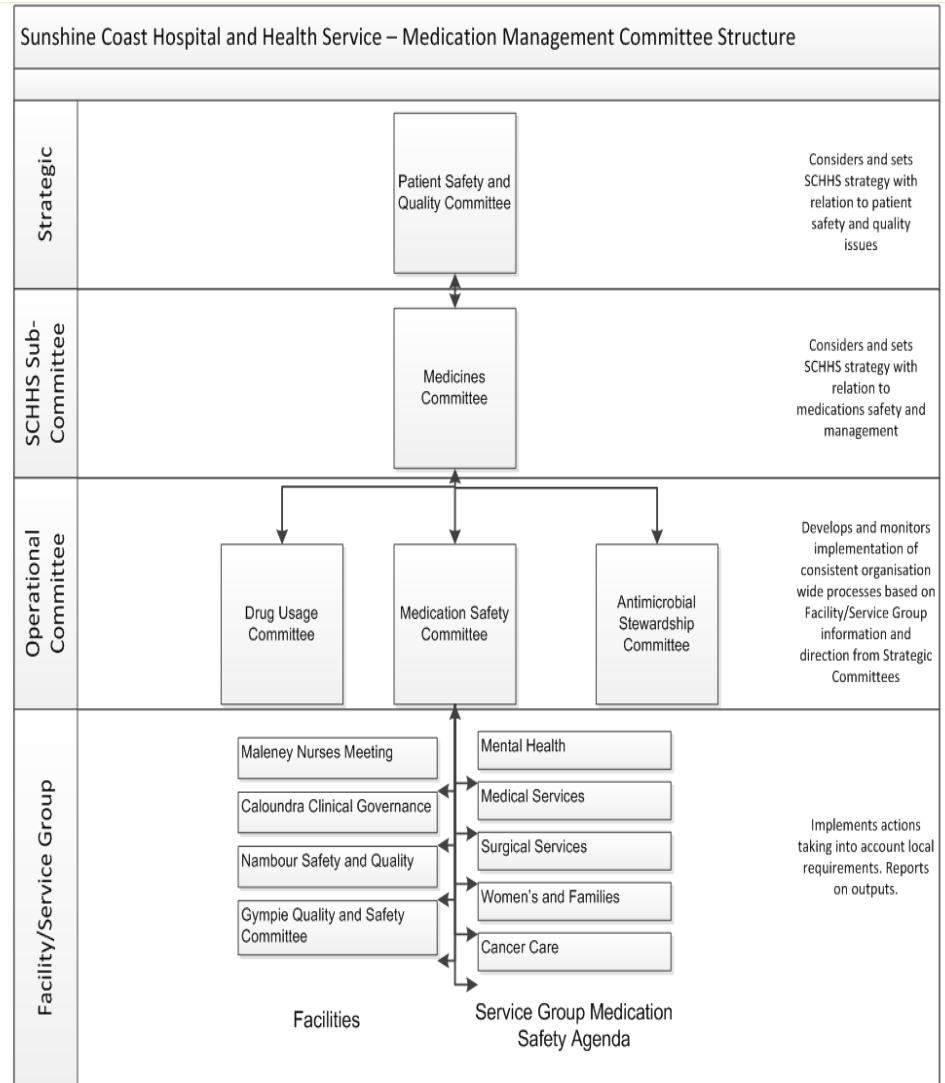
- Key priority areas were pursued to develop the framework:
 - Clear governance arrangements to support implementation of organisation wide initiatives.
 - Escalation points and decision making delegation is understood and appropriately used.
 - Medication safety information is transparent, with improvement action prioritised based on performance.
 - A communication plan addresses current and future requirements of the HHS.
 - Effective two-way reporting allows for regular reports to decision makers regarding initiatives, risks and progress.
 - Inconsistent activity is identified and addressed.

Medicines Safety Information/Action Flow



Outcomes so far

- The Framework has been endorsed by SCHHS executive and is in the launch phase as part of Medication Safety Month (June) with presentations to engage key stakeholders.
- Committee structure engagement has begun.



Lessons Learnt

- The biggest challenge has been embedding a medication safety culture across a whole organisation where it was previously not seen as a high priority.
- Recommend designing a tight communication and implementation strategy involving the support of executive at the start of the project, not towards the end.



